

# Innovator™ LX & LX CTI



The Innovator LX and LX CTI are based on the advanced LINUX technology. The Innovator LX handles the most demanding business communications for the small and mid-sized office, including full voice processing functionality and efficient Computer Telephony Integration (CTI). CommLink™ CTI includes easy desktop message management, mailbox control and Outlook integration of voice mail with email.

## Operating Specs:

- 4 to 12 ports, maximum 12 ports
- Expandable in 4 port increments
- 400+ hours voice message storage to hard drive
- LINUX Operating System
- AMD K6 500 MHz Processor
- Modem and remote access software
- Network Interface Card
- Music on Hold via Sound on Board
- Monitor/Keyboard & Mouse not included
- CommLink™ CTI Capable
  - (5 connections included with Innovator LX CTI)

## Voice Mail:

- New user, initial mailbox setup tutorial
- Easy message send and receive
  - Mark messages for priority delivery, scheduled delivery, distribution lists...
- Password protected mailboxes
- Message Notification via lights or stutter tone
- External Message Notify w/ Cascading
  - Have your messages delivered to you, no matter where you are at up to 4 numbers.
  - Notify on all new messages, or only messages marked urgent.
- Pager Notification
  - Allows caller to leave return phone number w/ message for pager display.
- Message Live Reply\*
  - Single digit reply back to caller.
- Recycle Bin saves deleted messages for up to two days so user can access

## Auto Attendant:

- Automated Attendant Setup
  - Handle all incoming calls, after-hours calls or overflow calls
- Single Digit Branching
- Fax Tone Detect and Transfer
  - Eliminates the need for a dedicated fax line.

- Dial by Name Directory Access
  - Connect by first, last or either name
  - Handles common misspellings
- Caller ID Routing
  - Directs incoming call to the respective party or department based on caller ID info.
- Multi Tenant Operation
  - Greetings by port or trunk to handle multiple companies sharing the same system.
- DNIS Routing
  - Routes incoming call according to number dialed. Tests regional advertising, directs service calls by region...
- Park and Page
  - Announces unanswered calls to an extension over the office PA or phone speakers.
  - If still unanswered, caller has option to leave message.
- Fax Tone Detect and Transfer
  - Eliminates the need for a dedicated fax line.

## Administration:

- User-Friendly Graphical User Interface
  - Windows style, point-and-click operation.
- System Programming and Administration
  - Via touch tone phone
  - With monitor/keyboard/mouse package connected to the Innovator
  - From any PC connected on network
  - Remotely from any PC with access to Innovator
- Web-Based User Interface
  - Administer the Innovator via the Internet.
- Customizable System Prompts
- Up to 99 Classes of Service for Easy Mailbox Setup

## System Integration:

- In-Band Integration with Most Phone Switches
- SMDI Integration Available
- Digital Integration with Selected Phone Switches

\*Dependent on phone switch.